

**Have you got  
a problem  
with a NSW  
agency?**



# Talk to the NSW Ombudsman

We deal with complaints about NSW government and some non-government agencies and community service providers.



Some examples are:

- NSW Police Force police officers
- local councils, councillors and council staff
- public trustee
- disability, residential, home nursing, personal care, and community transport services.

We don't take sides.

Our services are free.

Anyone can make a complaint.

If you find it difficult to write a letter, we can help.

You can also ask a friend, a family member, your local member of Parliament or an advocate to complain on your behalf.

We can help  
[www.ombo.nsw.gov.au](http://www.ombo.nsw.gov.au)

If you need  
advice at any time,  
contact us.

Our friendly inquiry staff are  
available **Monday to Friday,**  
**9am to 4pm** or by appointment.

Level 24, 580 George Street  
Sydney NSW 2000

Phone: 02 9286 1000

Fax: 02 9283 2911

Toll free: **1800 451 524\***

TTY: **02 9264 8050**

\*outside Sydney metropolitan area

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website: [www.ombo.nsw.gov.au](http://www.ombo.nsw.gov.au)

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