Contact

Visit or write a letter to us

Aboriginal Inclusion Unit NSW Ombudsman Level 24, 580 George Street Sydney NSW 2000

Our business hours are

Monday to Friday, 9am-5pm
(inquiries section closes at 4pm)
Please phone us first to arrange a time.

Write an email and send it to aiceu@ombo.nsw.gov.au



Phone to talk to us **02 9286 1000**

Phone us toll free (from outside Sydney) **1800 451 524**

For more information you can also look at our website **www.ombo.nsw.gov.au**





Artwork by: Jasmine Sarin, a proud Kamilaroi and Jerrinja woman.

Feedback is welcome. (2) 08/2019

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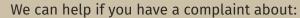


Got a complaint?

The NSW Ombudsman can help with complaints about:

- NSW government agencies schools, universities and TAFE, community services, transport, health and hospitals
- certain non-government community service providers.

What we can help with



- child protection
- community services
- local councils
- Aboriginal land councils, or
- other NSW government agencies.

Talk to us!

We have dedicated staff to help you.

Talk to us! We can:

- answer your questions on the phone
- look into your complaints and report back to you
- find other ways to help with your problem
- suggest changes to the organisation or service provider to fix the problem.

How to make a complaint

You can:

- call us
- write to us
- ask anyone a relative, friend,
 solicitor, welfare worker or anyone else
 to complain on your behalf
- ask your local Member of Parliament to make the complaint for you.

Also you can seek help from the Aboriginal Legal Service, Aboriginal Land Council and other Aboriginal organisations.

