

Got a problem with a NSW government agency? Talk to us!



Not sure who to contact?

Call our assessment team for free advice
and information about your problem.

Your information is **PRIVATE & CONFIDENTIAL**.

We can arrange for a **FREE INTERPRETER**.

Talk to us if you have a problem with:

- **Public Housing**
- **Department of Communities and Justice** (formerly FACS) – child protection or Corrective Services issues
- **Transport for NSW** – opal cards, licensing or vehicle registration issues
- **Revenue NSW** – fines and debt recovery
- **Education** – issues at TAFE, University or schools.
- **Local Councils** – waste collection or development application issues
- **NSW Registry of Births, Deaths and Marriages** – changes of name.

We can also help with problems about community service providers, including:

- Child protection and related support services
- Boarding houses
- Children's services
- Home and community care services
- Out-of-home care services.



How to Contact Us

- **Toll free: 1800 451 524**
- **02 9286 1000**
- **www.ombo.nsw.gov.au**