

INFORMATION AND COMMUNICATIONS TECHNOLOGY (ICT)

PREFACE

The NSW Information and Communications Technology (ICT) Strategic Plan is the strategic framework for a coordinated government wide approach to ICT planning, expenditure and allocation of ICT resources. The plan focuses on new and more effective ways of service delivery for the NSW Government. Each agency is required to develop their own ICT Strategic Plan that is consistent with the principles of the whole of government plan.

PURPOSE

The purpose of this policy and the accompanying NSW Ombudsman ICT Strategic plan is to outline how we propose to manage and enhance our information assets to support our current and future business needs. It will assist us ensure that IT activities and asset purchases are aligned with strategic and corporate objectives. It will also assist in the identification of gaps in our IT standards and provide a framework for developing new policies. Our ICT Strategic Plan is central to successfully achieving our corporate goals.

Our ICT Strategic Plan, which has been developed in consultation with business units, lists our priority projects that will help us focus on improving core business systems and improving the quality of our service to the public.

RESPONSIBILITY

The Information Management Steering Committee (IMSC) is the forum established to discuss across office information technology and information management issues and projects. If need be, it assigns priorities and resources.

On a day to day basis, the Manager Corporate is responsible for the ICT activities within the Office. The Manager Corporate has the authority to amend the ICT strategy, if such amendment is consistent with the Statement of Corporate Purpose, Business Plans, Results and Services Plan, any other approved policy or as agreed by the IMSC.

LEGISLATIVE/POLICY FRAMEWORK

NSW Government ICT Strategic Plan

NSW Government Total Asset Management Policies and Guidelines

NSW Ombudsman Results and Services Plan

NSW Procurement Policy and Guidelines

Systems Operations Procedure Manual (SOPS)

NSW Ombudsman policy number:	27
Policy originally created:	20 February 2007
Last reviewed / updated:	20 February 2007
Version number:	1
Related policies:	NSW Ombudsman ICT Strategic Plan, Systems Operations Procedure Manual (SOPS), Risk Assessment Policy – Information Security, Information Security Policy
File Reference:	ADM/4810

This policy does not supersede any other policy.

Risk Assessment Policy – Information Security

Information Security Policy

DEFINITIONS

Not applicable.

POLICY STATEMENT

The contents of this policy document and the NSW Ombudsman ICT Strategic Plan that accompanies this policy comprise the Ombudsman's current and future ICT environment. A comprehensive review of this policy and the attached plan will take place at least annually so that we are able to report on our ICT activities to the Government Chief Information Office and NSW Treasury. These documents are the authority for management policies and practices relating to Information and Communications Technology.

OMBUDSMAN APPROVAL

A handwritten signature in black ink, appearing to read "B. A. Barbour". The signature is fluid and cursive, with the first letters of each word being capitalized and prominent.

Bruce Barbour
OMBUDSMAN